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Agenda

الجزيرة. Jazeera.

- Overview of Group During Covid-19
- Financial Headlines
- Operational Initiatives and National Duty
- Outlook for the Rest of 2020
- Financial Review
- ♦ Q&A

Photo: Jazeera repatriation flight lands at KWI

The Group During Covid-19





Kuwait International Airport:

Suspension of all commercial flights from March 13 to July 31, 2020



Supporting Government Efforts:

Operated repatriation and expatriation flights and inaugurated testing center



Full Cargo Operations:

Converted aircraft for full cargo flights operating through the Kuwait hub



Decisive Measures to Safeguard Financial Position:

Suspended dividends, activated bank facilities, and strict cost controls

Previous outlook: +600k passengers in Q2

Repatriating 6,800 Kuwaitis on 60 flights Carried over 1,600 tons in cargo

Restructure to support continuity

الجزيرة. Jazeera. IATA on Industry in ME and Kuwait as of June 2020 Impact on Middle East Impact on Kuwait Passenger Passenger Passenger Airline numbers: numbers: capacity: revenue: -56.1% -57.0% -46.1% -US\$7.7 billion Net **Employment** losses: affected: 33,100 -US\$4.8 billion



1Q20 Operational Headlines



Passengers

Load Factor

Utilization

Yield

-6.3%

-3.9%

-30.7%

-5.3%

1Q20: 496.5 k 1Q19: 529.6 k

1Q20: 71.7% 1Q19: 75.6%

1Q20: 9.5 hrs 1Q19: 13.8 hrs

1Q20: KWD36.5 1Q19: KWD38.5

1Q20 Financial Headlines





Operating Revenue

-10.9%

1Q20: KWD18.9 mn 1Q19: KWD21.3 mn



Operating Loss

-266.3%

1Q20: -KWD3.9 mn 1Q19: KWD2.4 mn

Net Loss

-509.8%

1Q20: -KWD6.0 mn 1Q19: KWD1.5 mn

2Q20 Operational Headlines

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Passengers

Load Factor

Utilization

Yield

-92.0%

-33.3%

-87.3%

+283.3%

2Q20: 43.8 k 2Q19: 549.1 k

2Q20: 44.3% 2Q19: 77.6%

2Q20: 1.9 hrs 2Q19: 14.8 hrs

2Q20: KWD174.8 2Q19: KWD45.6

2Q20 Financial Headlines





Operating Revenue

-70.3%

2Q20: KWD7.7 mn 2Q19: KWD26.0 mn



Operating Loss

-186.7%

2Q20: -KWD4.2 mn 2Q19: KWD4.8 mn



Net Loss

-182.7%

2Q20: -KWD3.9 mn 2Q19: KWD4.7 mn

1H20 Operational Headlines



Passengers

Load Factor

Utilization

Yield

-49.9%

-8.3%

-58.6%

13.2%

1H20: 540.3 k 1H19: 1.1 m

1H20: 68.3% 1H19: 76.6%

1H20: 5.7 hrs 1H19: 13.7 hrs

1H20: KWD47.7 1H19: KWD42.1

1H20 Financial Headlines





Operating Revenue

-43.6%

1H20: KWD26.7 mn 1H19: KWD47.3 mn



Operating Loss

-224.3%

1H20: -KWD8.2 mn 1H19: KWD6.6 mn

Net Loss

-260.0%

1H20: -KWD9.9 mn 1H19: KWD6.2 mn

Terminal 5 Performance

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1Q20 **2Q20**

KWD865.5 k Revenue

KWD373.5 k **EBITDA**

KWD149.7 k **Net Profit**

KWD80.5 k Revenue

EBITDA

-KWD380.2 k -KWD625.4 k **Net Profit**



Photo: Jazeera converts its Park & Fly facility into the first Covid-19 drivethru testing center in Kuwait to be operated by Ministry of Health

Safeguarding our Financial Position



Immediate measures taken

March 13

Suspension of all commercial flights at KWI until further notice

SUSPENDED DIVIDENDS

Suspended previous recommendation to distribute dividends for the financial year ending December 31, 2019

ACTIVATED BANK FACILITIES

Activated the drawdown of bank facilities that were not previously tapped to support Jazeera's ongoing liquidity through the coming months

COST CONTROLS

Reduced number of employees by 37%, voluntary 50% salary reductions for higher management, negotiated waivers with aircraft lessors, and reduced overall overhead bill

Special Expatriation Flights

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One-way charter flights for expats flying out of Kuwait

Operated expatriation flights scheduled under the directive of the Ministry of Foreign Affairs upon request from local embassies.





Supporting Government Efforts

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50,000 Tickets to Frontlines



6.800 citizens flown back home



flights

- Jazeera built a Kuwaiti Passenger Reception Centre (KPRC), where tests are performed on all passengers arriving on repatriation flights
- KPRC was managed by the Ministry of Health and Ministry of Interior
- Jazeera converted its Park & Flu facility for use by the Ministry of Health to perform the first drive-thru virus tests in Kuwait and the largest in the Middle East
- Jazeera offered 50,000 free round-trip tickets to frontline heroes fighting the Covid-19 pandemic in Kuwait
- The free tickets will be redeemable to any destination served by our airline's network until 2021



Including London, Warsaw, Moscow, Yerevan, Riyadh, Manama, Dubai, Doha, Amman, Istanbul, Alexandria, Cairo, Najaf, Tehran, Tbilisi and Sarajevo

Precautionary Measures

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- Anti-viral disinfection program in which the cabins are sprayed after each flight, as well as fumigates them using anti-viral high pressure disinfection sprays on seats and throughout the cabin.
- Disinfectant chemicals used are internationally approved and safe for all passengers.
- The aircraft's air filters in on-board filtration systems are also replaced frequently, removing dust, allergens, bacteria, viruses and other irritating particles.
- Constant airflow ensures that the cabin air is refreshed every 90 minutes throughout the flight.
- Jazeera Airways' crew full protective gear, which is disinfected before boarding flights. A second disinfection is performed when disembarking.
- Passengers are mandated to wear medical face masks and gloves at all times. Supported by Kuwaiti non-profit organizations, passengers receive a hygiene pack and pre-packed closed food bags to avoid risk of contamination.







Revenue and Cost Control



Restructure of leases

 After lengthy negotiations, reached settlements to restructure our aircraft lease agreements with lessors, making significant cash savings until the end of 2020.

Pressure on Yields

- Under pressure due to fierce competition from airlines triggered by a drop in demand.
- Low utilization and high idle capacity are limiting the ability to attract more passengers even with lower yields.

Aircraft Utilization

 Travel restrictions on the demand side are limiting short-term daily utilization of aircraft, which is expected to increase by yearend with the resumption of operations at a larger scale.

Recovery Outlook

- Expectation for gradual recovery.
- Plan to take delivery of 4 new A320neo from Airbus as model is a very successful investment.
- Previous staff
 members have
 priority in hiring
 with recovery.
- Focus on cargo operations.

Challenges: Airports Reopening



KWI Traffic

- Kuwait International Airport (KWI) was expected to resume operations at 30% capacity on August 1, equivalent to 10,000 passengers a day on 100 flights.
- However on the first day of operations, a decision to suspend flights from 31 countries significantly reduced that capacity.

Other Airports

- Azerbaijan, Georgia, Saudi Arabia airports still closed. Bangladesh and Jordan airports closed to passengers arriving from KWI.
- Most airports within our network are not expected to resume full capacity until early 2021.

Safety Restrictions

- All returning passengers to Kuwait are required to provide a PCR test certificate with a negative result valid 72 hours between the test date and arrival date at KWI.
- Mandatory home/institutional quarantine of 14 days for all passengers arriving in Kuwait.



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| Operating Parameters | 1Q19 | 1Q20 | CHANGE |
|----------------------|------|------|--------|
| Average Aircraft | 9.0 | 13.7 | 52.2% |
| Destination Cities | 24 | 31 | 29.2% |

| Revenue Drivers | 1Q19 | 1Q20 | CHANGE |
|-----------------|---------|---------|--------|
| Seats | 700,777 | 692,716 | -1.2% |
| Passengers | 529,640 | 496,484 | -6.3% |
| Load Factor | 75.6% | 71.7% | -3.9% |
| Net Yield | 38.5 | 36.5 | -5.3% |

| Profitability Drivers | 1Q19 | CHANGE | |
|--------------------------|--------|--------|--------|
| Sectors | 4,292 | 4,152 | -3.3% |
| Block Hours | 11,134 | 11,852 | 6.4% |
| Utilization (BH per Day) | 13.8 | 9.5 | -30.7% |

YIELD BY QUARTER (KWD)



| 9 | 9 | 9 | _ | _ | _ | _ | ω | ω | ω | ω | 6 | 6 | 6 | 6 | 0 |
|-----|-----|-----|----------|-----|-----|-----|--------------|-----|-----|-----|--------------|-----|-----|-----|-----|
| 2Q1 | 3Q1 | 4Q1 | <u>[</u> | 2Q1 | 3Q1 | 4Q1 | 1 <u>0</u> 1 | 2Q1 | 3Q1 | 4Q1 | 1 <u>0</u> 1 | 2Q1 | 3Q1 | 4Q1 | 1Q2 |

PASSENGERS BY QUARTER (000)



| 3016 4016 2017 2017 4017 4018 3018 3018 1019 | 3Q16 | 4Q16 | 1Q17 | 2Q17 | 3Q17 | 4Q17 | 1Q18 | 2Q18 | 3Q18 | 4Q18 | 1Q19 | 2Q19 | 3Q19 | 4Q19 | |
|--|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------------------|
|--|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------------------|



In KWD

| | 1Q19 | 1Q20 | CHANGE |
|--------------------|------------|-------------|---------|
| Operating Revenue | 21,288,274 | 18,962,737 | -10.9% |
| Operating Expenses | 18,905,804 | 22,925,365 | 17.2% |
| Operating Profit | 2,382,470 | (3,962,628) | -266.3% |
| Net Profit | 1,468,662 | (6,018,637) | -509.8% |

| | 1Q19 | 1Q20 | CHANGE |
|-------------------|-------------|-------------|--------|
| Cash | 11,352,179 | 33,445,387 | 194.6% |
| Fixed Assets | 21,602,587 | 21,082,437 | -2.4% |
| Total Assets | 120,064,702 | 180,890,700 | 50.7% |
| Total Liabilities | 86,539,357 | 152,120,324 | 75.8% |
| Total Equity | 33,525,345 | 28,770,376 | -14.2% |

Major reasons for unfavorable variances vs. 1Q19

- Yield decrease (primarily due to Covid-19 from mid-Feb) year-onyear impact of KWD1.0 mn
- Passenger decrease (primarily due to Covid-19 from mid-Feb) yearon-year impact of KWD1.21 mn
- Operations were suspended from March 13 due to Airport closure
- Operating expenses increase of KWD3.36 mn

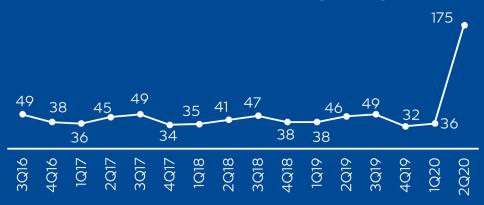


| Operating Parameters | 2Q19 | 2Q20 | CHANGE |
|----------------------|------|------|--------|
| Average Aircraft | 9.3 | 14 | 50.5% |
| Destination Cities | 29 | 27 | -6.9% |

| Revenue Drivers | 2Q19 | 2Q20 | CHANGE | | |
|-----------------|---------|--------|--------|--|--|
| Seats | 707,718 | 98,844 | -86.0% | | |
| Passengers | 549,055 | 43,793 | -92.0% | | |
| Load Factor | 77.6% | 44.3% | -33.3% | | |
| Net Yield | 45.6 | 174.8 | 283.3% | | |

| Profitability Drivers | 2Q19 | 2Q19 2Q20 | | | |
|--------------------------|--------|-----------|--------|--|--|
| Sectors | 4,333 | 690 | -84.1% | | |
| Block Hours | 11,556 | 2,395 | -79.3% | | |
| Utilization (BH per Day) | 14.8 | 1.9 | -87.3% | | |

YIELD BY QUARTER (KWD)



PASSENGERS BY QUARTER (000)





In KWD

| | 2Q19 | 2Q20 | CHANGE |
|--------------------|------------|-------------|---------|
| Operating Revenue | 26,037,856 | 7,736,065 | -70.3% |
| Operating Expenses | 21,192,876 | 11,937,579 | -43.7% |
| Operating Profit | 4,844,980 | (4,201,514) | -186.7% |
| Net Profit | 4,746,896 | (3,927,428) | -182.7% |

| | 2Q19 | 2Q20 | CHANGE |
|-------------------|-------------|-------------|--------|
| Cash | 12,713,287 | 27,970,902 | 120.0% |
| Fixed Assets | 25,745,834 | 20,558,205 | -20.2% |
| Total Assets | 119,297,569 | 177,375,260 | 48.7% |
| Total Liabilities | 88,025,328 | 151,181,288 | 71.8% |
| Total Equity | 31,272,241 | 26,193,970 | -16.2% |

Major reasons for unfavorable variances vs. 2Q19

- Terminal 5 loss of KWD625 k versus profit of KWD240 k in 2Q19
- Operating expenses decreased by KWD9.2 mn primarily driven by reduced level of operation

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| Operating Parameters | 1H19 | 1H2O | CHANGE |
|----------------------|------|------|--------|
| Average Aircraft | 9.2 | 13.8 | 33.3% |
| Destination Cities | 27 | 31 | 14.8% |

| Revenue Drivers | 1H19 | 1H2O | CHANGE |
|-----------------|-----------|---------|--------|
| Seats | 1,408,502 | 791,560 | -43.8% |
| Passengers | 1,078,695 | 540,277 | -49.9% |
| Load Factor | 76.6% | 68.3% | -8.3% |
| Net Yield | 42.1 | 47.7 | 13.2% |

| Profitability Drivers | 1H19 | 1H20 | CHANGE |
|--------------------------|--------|--------|--------|
| Sectors | 8,625 | 4,842 | -43.9% |
| Block Hours | 22,690 | 14,247 | -37.2% |
| Utilization (BH per Day) | 13.7 | 5.7 | -58.6 |

In KWD

| | 1H19 | 1H20 | CHANGE |
|--------------------|-------------|-------------|---------|
| Operating Revenue | 47,326,130 | 26,698,802 | -43.6% |
| Operating Expenses | 40,756,422 | 34,862,944 | -14.5% |
| Operating Profit | 6,569,708 | (8,164,142) | -224.3% |
| Net Profit | 6,215,558 | (9,946,066) | -260.0% |
| | | | |
| | 1H19 | 1H20 | CHANGE |
| Cash | 12,713,287 | 27,970,902 | 120.0% |
| Fixed Assets | 25,745,834 | 20,558,205 | -20.2% |
| Total Assets | 119,297,569 | 177,375,260 | 48.7% |
| Total Liabilities | 88,025,328 | 151,181,288 | 71.8% |
| Total Equity | 31,272,241 | 26,193,970 | -16.2% |

Fuel Prices



BRENT Swap Vs. SINGJET Swap (USD/BBL)



Fuel as Percent of Revenue



1H20 Balance Sheet Analysis



- Cash balance has increased due to 2019 profitability coupled with the drawdown of overdrafts and loans in 1H20, which was offset by 1H20 cash losses.
- Fixed assets decreased mainly due to the sale and lease back of two engines in 2H19.
- Total assets and total liabilities increased mainly due to impact of IFRS 16 on the back of leasing three additional aircraft in 2H19 and one aircraft in 1Q20.
- Retained earnings decreased due to losses in 1H20.



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