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- The Group Today
- Financial Headlines
- Operational Milestones
- Outlook for 2020
- Financial Review
- ♦ Q&A

The Group Today

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2.4

million passenger

Introduction of new fares categories



13

aircraft

9 A320s + 4 A320neos

Five more A320neos in 2020



37

airports

In the Middle East, Europe and Asia

1st LCC to serve GCC-UK route



830 employees

Strong management

The Group Today





Increased revenue from ancillary sources

Signed engine maintenance contract with CFM for our A320neo engines

Signed component maintenance contract with Airbus for the A320 aircraft

Signed up with SABRE to enhance distribution through their GDS network



4Q19 Operational Highlights

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Passengers

Load Factor

Utilization

Yield

+28.5%

+4.8%

-7.0%

-15.7%

4Q19: 614 k 4Q18: 478 k

4Q19: 75.5% 4Q18: 70.7%

4Q19: 13.8 hrs 4Q18: 14.8 hrs

4Q19: KWD32.0 4Q18: KWD38.0

FY19 Operational Highlights

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Passengers

Load Factor

Utilization

Yield

+20.6%

+2.3%

+5.8%

+1.6%

FY19: 2.4 mn FY18: 2.0 mn

FY19: 77.5% FY18: 75.2%

FY19: 14.4 hrs FY18: 13.6 hrs

FY19: KWD41.5 FY18: KWD40.8

4Q19 Financial Highlights





Operating Revenue

+11.8%

4Q19: KWD20.9 mn 4Q18: KWD18.7 mn



Operating Profit

-31.9%

4Q19: -KWD2.8 mn 4Q18: -KWD2.1 mn



Net Profit

+34.8%

4Q19: -KWD1.2 mn* 4Q18: -KWD1.8 mn

^{*} Includes KWD1.2 mn impact of engine sales

FY19 Financial Highlights

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Operating Revenue

+25.9%

FY19: KWD103.7 mn FY18: KWD82.4 mn

Operating Profit

+108.7%

FY19: KWD14.2 mn FY18: KWD6.8 mn



Net Profit

+124.1%

FY19: KWD14.9 mn* FY18: KWD6.7 mn

^{*} Includes KWD1.2 mn impact of engine sales

FY19 Commercial Highlights





eCommerce Sales

16.3%

vs. FY18

26.7% vs. 4Q18



Ancillary Revenue

35.0%

vs. FY18

43.2%

vs. 4Q18



FY19 Achievements

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Expanded network



Launched 8 new routes: 3 in Europe, 2 in the Middle East and 3 in Asia. The milestone launch was our route to London Gatwick.

Grew fleet



Took delivery of three new A320neos in 4Q19, bringing our fleet to 13 aircraft.

Strengthened team



Hired four new key positions: COO, VP - Engineering & Maintenance, CEO - T5 and VP - Sales.

FY19 Milestones



New routes

- Sabiha Gokcen, Istanbul: April 2019
- Bodrum: May 2019
- London: October 2019
- Kathmandu: October 2019
- Osh: November 2019
- Karachi: November 2019
- Al Ain: December 2019
- Dammam: December 2019

New services

- Priority service
- Self-check-in kiosks at T5
- Jazeera Holidays

Awards

Aviation Company of the Year 2019 by Arabian Business

Operations

- Signed Flight Hour Services agreement with Airbus
- Signed new ground handling agreement to support continued expansion in KSA

Milestones in Images

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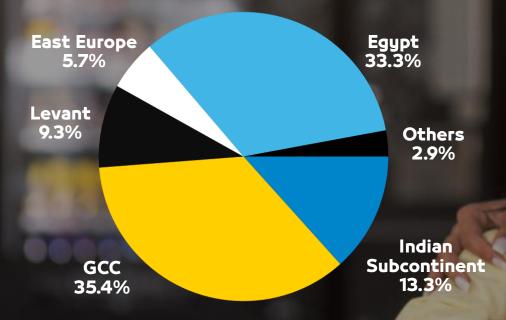




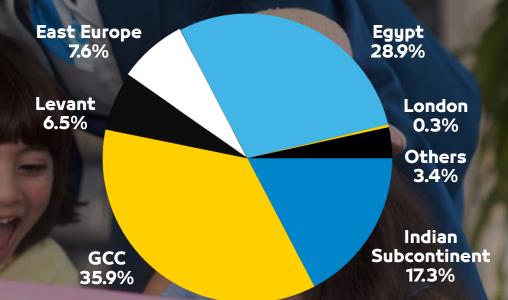
Where Passengers Fly

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Passengers Geographic Distribution 2019



Jazeera Terminal T5

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FY19

KWD4.3 mn
Revenue

KWD2.1 mn
EBITDA

KWD1.2 mn Net Profit

4Q19

KWD1.2 mn Revenue KWD684 k

KWD482 k
Net Profit

Retail occupancy: 45%

VIV, business lounge: 264 sqm profit share model

Backlit screens + advertising areas:

leased on revenue sharing basis

DGCA + PACI numbers:

Completed for leasing licensing Visa entry desks:

Operational since 3Q19

2.4

million passenger



2020 Expansions

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Expand network



New routes planned:

- Sharjah, UAE
- Chittagong, Bangladesh Dhaka, Bangladesh
- Qassim, KSA
- Hail, KSA
- Increased frequency on key routes

Expand fleet



Five new A320neos to be delivered in 2020

Introduced new fares





Introduced new fare categories at the start of 2020 to enhance our position as a leading LCC

2020 Expansions

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- From January 1, 2020, Jazeera Airways cancelled the Business Class to become a full low-cost economy carrier, with the exception of flights to Cairo and LGW
- This change in offering provides better revenue opportunities with the availability of more seats in the high load factor economy product
- A large part of the Business Class associated costs are eliminated by cutting costs on lounge access, complementary meals and others
- The single product model brings with it business process efficiencies, simplicity in operations and clarity of product definition.





Cost Saving Initiatives

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CFM PBH* for LEAP Engines

- Agreement with CFM, the original equipment manufacturer (OEM) of the LEAP engines on the A320neo aircraft, covers all maintenance costs during the entire lifecycle of Jazeera's A320neo engines
- Jazeera pays an hourly charge per engine flying hour for the coverage under this contract
- The committed rate is very competitive and removes operating cost uncertainty for Jazeera for the next 20 years



Airbus PBH* for Components

- Airbus PBH contract covers a major portion of the components on Jazeera's fleet
- This contract removes the uncertainty of the cost of repair/overhaul over the term of the aircraft life with Jazeera
- The Airbus components contract replaces an existing contract with a savings of ~40%

Cost Saving Initiatives

Part 145 Line Maintenance

- Kuwait Airways Engineering has been managing Jazeera's line maintenance since inception
- The growth of Jazeera's fleet has enabled it to execute part of the line maintenance in-house, achieving operational efficiencies
- Received the Part 145 approval from DGCA in January 2020
- Contract with Kuwait Airways Engineering was restructured for payper-use model effective April 1, 2020
- Jazeera's engineering team has already executed the required line maintenance on one aircraft and will gradually increase the number of aircraft under its maintenance over the next few weeks
- Cost savings expected is ~30%

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First Flight Signed Off by Jazeera Engineers





2020 Challenges



2020 is proving to be a bigger challenge than 2019 due to various factors:

- The operating environment has been challenging during the early weeks of 2020 with tensions in the region and heavy competition on most of our routes
- Corona virus has affected the traffic adversely though the actual impact can only be quantified in the next few weeks
- Yields have been under pressure due to fierce competition from airlines triggered by the low season
- Capacity is surpassing demand on many routes. The ability to attract more passengers even with lower yields has become a challenge



Key Parameters 4Q19



| Operating Parameters | 4Q18 | 4Q19 | CHANGE |
|----------------------|------|------|--------|
| Average Aircraft | 8.5 | 10.7 | 25.9% |
| Destination Cities | 26 | 37 | 42.3% |

| Revenue Drivers | 4Q18 | 4Q19 | CHANGE |
|-----------------|---------|---------|---------|
| Seats | 675,644 | 813,233 | 20.4% |
| Passengers | 477,988 | 614,248 | 28.5% |
| Load Factor | 70.7% | 75.5% | 4.8% |
| Net Yield | 37.9 | 32.0 | (15.7)% |

| Profitability Drivers | 4Q18 | 4Q19 | CHANGE | |
|--------------------------|--------|--------|--------|--|
| Sectors | 4,160 | 4,986 | 19.9% | |
| Block Hours | 11,154 | 13,564 | 21.6% | |
| Utilization (BH per Day) | 14.8 | 13.8 | (7.0)% | |

YIELD BY QUARTER (KWD)



| 9 | 9 | _ | _ | _ | _ | ω | ω | ω | ω | 6 | 6 | 6 | 6 |
|-----|-----|---|-----|-----|----|--------------|-----|-----|-----|----------|-----|-----|-----|
| 3Q1 | 4Q1 | Ω | 2Q. | 3Q1 | 4Q | 1 <u>0</u> 1 | 2Q1 | 3Q1 | 4Q1 | <u>[</u> | 2Q1 | 3Q1 | 4Q1 |

PASSENGERS BY QUARTER (000)



Key Parameters FY19

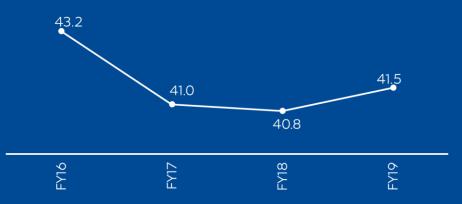


| Operating Parameters | FY18 | FY19 | CHANGE |
|----------------------|------|------|--------|
| Average Aircraft | 8.6 | 9.6 | 11.6% |
| Destination Cities | 26 | 37 | 42.3% |

| Revenue Drivers | FY18 | FY19 | CHANGE |
|-----------------|-----------|-----------|--------|
| Seats | 2,642,110 | 3,093,523 | 17.1% |
| Passengers | 1,987,286 | 2,396,321 | 20.6% |
| Load Factor | 75.2% | 77.5% | 2.3% |
| Net Yield | 40.8 | 41.5 | 1.6% |

| Profitability Drivers | FY18 | FY19 | CHANGE | |
|--------------------------|--------|--------|--------|--|
| Sectors | 16,194 | 18,937 | 16.9% | |
| Block Hours | 42,540 | 50,206 | 18.0% | |
| Utilization (BH per Day) | 13.6 | 14.4 | 5.8% | |

YIELD BY YEAR (KWD)



PASSENGERS BY YEAR (mn)



Financial Position 4Q19



In KWD mn

| | 4Q18 | 4Q19 | CHANGE |
|--------------------|-------|-------|--------|
| Operating Revenue | 18.7 | 20.9 | 11.8% |
| Operating Expenses | 20.8 | 23.7 | 13.8% |
| Operating Profit | (2.1) | (2.8) | 21.9% |
| Net Profit | (1.8) | (1.2) | 34.8% |

| | 4Q18 | 4Q19 | CHANGE |
|---------------------|------|-------|--------|
| Cash | 6.5 | 23.8 | 267.4% |
| Fixed Assets | 22.0 | 20.8 | (5.2)% |
| Total Assets * | 62.9 | 166.7 | 165.1% |
| Total Liabilities * | 25.0 | 126.4 | 405.0% |
| Total Equity * | 37.8 | 40.2 | 6.4% |

Major reasons for favorable variances Vs 4Q18

- Yield decrease year-on-year impact of KWD2.8 mn
- Passenger increase year-on-year impact of KWD5.2 mn
- Terminal 5 profit of KWD482 k versus loss of KWD (262k) in 4Q18
- Operating expenses increase of KWD2.9 mn primarily driven by higher level of operations

^{**} Impact of IFRS 16 on leases

Financial Position FY19



In KWD mn

| | FY18 | FY19 | CHANGE |
|--------------------|------|-------|--------|
| Operating Revenue | 82.4 | 103.7 | 25.9% |
| Operating Expenses | 75.6 | 89.5 | 18.4% |
| Operating Profit | 6.8 | 14.2 | 108.7% |
| Net Profit | 6.7 | 14.9 | 124.1% |

| | FY18 | FYQ19 | CHANGE |
|---------------------|------|-------|--------|
| Cash | 6.5 | 23.8 | 267.4% |
| Fixed Assets | 22.0 | 20.8 | (5.2%) |
| Total Assets * | 62.9 | 166.7 | 165.1% |
| Total Liabilities * | 25.0 | 126.4 | 405.0% |
| Total Equity * | 37.8 | 40.2 | 6.4% |

Major reasons for favorable variances Vs FY18

- Yield Increase year-on-year impact of KWD3.6 mn
- Passenger increase year-on-year impact of KWD16.9 mn
- Terminal 5 profit of KWD1.2 mn versus loss of KWD (570k) in FY18
- Operating expenses increase of KWD13.9 mn primarily driven by higher level of operations

The Board of Directors proposed a dividend distribution of 67.5% of share capital, equivalent to KWfils67.5 per share.

^{**} Impact of IFRS 16 on leases

Fuel Prices



BRENT Swap Vs.
SINGJET Swap
(USD/BBL)



FY17

FY16



Fuel as Percent of Revenue



FY18

FY19

Balance Sheet Analysis 4Q19



Assets have increased by ~KWD103.8 mn mainly driven by:

- IFRS 16 Leased assets KWD82.7 mn
- Cash and bank balance increase of KWD17.3 mn driven by:
 - increased operating cash profits
 - cash recovered from lessors through replacement of maintenance reserves by bank guarantees
- Increase of assets despite:
 - Payment of KWD7 mn dividend for FY18
 - Net cash flow on purchase and sale of engine and other assets: KWDO.3 mn

Liabilities have increased by KWD101.4 mn mainly due to:

- IFRS 16 Leased liabilities: KWD89.0 mn
- Replacement of maintenance reserves by bank guarantees issued to lessors against cash recovered
- Overall increase in operations



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Jazeera Airways KSC is listed on the Kuwait Stock Exchange

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